



## WARRANTY

Product: **STERYLIZATOR UV**

Type:

Serial number:

Sale date:



Stamp and signature of the manufacturer

Stamp and signature of the dealer

### Warranty terms:

1. UV sterilizers are exclusively for treatment of water/liquids which content is known.
2. The manufacturer of the UV sterilizers - the TMA company guarantees efficient operation of the equipment covered by this warranty card.
3. In order to obtain warranty service during the warranty period it is essential to:
  - Possess a document confirming the purchase of the equipment (purchase invoice, receipt)
  - Include a warranty document and completer repair form / to download from the website [www.tma.pl](http://www.tma.pl)/
  - Perform installation and operation of the device in accordance with the instructions found in the manual (included with the device).
4. All defects of the product determined at any time during this Warranty shall be repaired at no additional charge within 14 days from the date of delivery of the defective product to the manufacturer, based on this filled Warranty. In exceptional situations, this period can be extended to 6 weeks.
5. Defective equipment/product shall be delivered **COMPLETE** and appropriately packaged and secured for transport. We reserve the right to refuse to recognize a claim for damage and components resulting from poor security of goods in transport or delivering an incomplete product.
6. In the case of shipments, it is recommended to use the original factory packaging during transport. In the absence of the factory packaging, the complained goods must be delivered for repair by the Buyer in a manner ensuring safe transport. The costs related to providing secure packaging, insurance and other risks related to transport are borne by the Buyer. If the Buyer reports the need for packaging, the equipment manufacturer may provide them for a fee to the indicated address (packaging and transport costs).



7. During the warranty period, the supplier repairs or replaces parts of the equipment, in that order, as appropriate, in accordance with the law, without any additional cost to the buyer. Products and parts replaced during warranty become the property of the manufacturer.
8. In the case of unfounded warranty claims, the claimant will be charged with any costs relating to the services performed, e.g. transport.
9. Installation and commissioning of the equipment can be made by the buyer following the instructions in the manual that came with this product
10. Manufacturer warrants that the product shall meet all specifications of performance as stated in the Manual for the period of:
  - 36 months from the date of purchase covering the stainless steel chamber
  - 24 months from the date of purchase covering all electrical parts of the sterilizer
11. The chamber is covered by Warranty for 36 months, as long as it is used for substance disinfection, in accordance with the steel corrosion resistance list, according to EN 10088-1 norm.
12. The use of the product not in accordance with the EN 10088-1 norm shall result in the loss of Warranty for the chamber and cannot be grounds for any claims in case of chamber damage.
13. The water flowing through the device cannot contain sulphur, solid substances that can be filtered or iron over 0.3 mg/dm<sup>3</sup>.
14. No warranty is given for the chambers made from AISI 304 stainless steel in the case of:
  - Chlorinated water with chlorine content greater than 0.3 mg/dm<sup>3</sup>, e.g. in swimming pools
  - The contents of chlorides greater than 200 mg/dm<sup>3</sup>
  - pH outside the range 6.5-9.5
  - Application for brine water above 250 mg/dm<sup>3</sup> NaCl
  - Applications for demineralized and distilled water
15. No warranty is given for the chambers made from AISI 316 stainless steel in the case of:
  - Chlorinated water with chlorine content greater than 1,0 mg/dm<sup>3</sup>
  - The contents of chlorides greater than 450 mg/dm<sup>3</sup>
  - pH outside the range 6.5-9.5
  - Application for brine water above 800 mg/dm<sup>3</sup> NaCl
16. The purchaser shall have the right to have the product replaced if:
  - It is determined that there is a manufacturing defect which is irreparable; or
  - During the Warranty period there is a need of 4 repairs and even after these the exploitation of the product according to the instructions is impossible.
17. The term 'repair' does not cover all the actions stipulated in the Manual (i.e. routine maintenance) which are to be performed by the user.
18. The Warranty does not include:
  - Damage caused by inadequate storage of the products by the purchaser
  - Damage caused by faulty assembly or exploitation of the sterilizer
  - Damage caused as a result of nonreliance on the instructions for assembly, use, transport or handling entered in the user manual



- Damage caused by unforeseen natural phenomena, i.e. floods, frost, storms, hurricanes or earthquakes
  - Burning UV radiator
  - Quartz casing
  - Parts subject to aging/ wear, e.g. rings, gaskets, electrical cables, etc.
19. The manufacturer is released from liability under the guarantee in the following cases:
- If during the warranty period the device is changed / repaired by persons not authorized by the manufacturer of the equipment - the TMA company
  - If the unit is powered by voltage of character and value other than defined in the manual.
  - Use of non-original spare parts.
  - If the appliance is used for purposes and in a manner inconsistent with the recommendations applicable in the manual, data sheet, warranty card.
  - Damage caused by unforeseen natural phenomena, i.e. floods, frost, storms, hurricanes or earthquakes
  - If the purchaser does not possess any documents proving the purchase of the equipment or a valid warranty card signed by the manufacturer / reseller
  - The unit has no markings left by the manufacturer
20. This Warranty is limited to the obligations stated above and does not cover the effects of damage caused by break-downs of the appliance or disinfection efficiency.
21. The manufacturer shall not be liable for any financial loss or other civil law consequences resulting from any defects of the device. It specifically relates to: loss of turnover, profit, possible benefits, damage of products and media.
22. Warranty claims may relate only to the replacement or repair of defective parts of UV sterilizers

**THE WARRANTY SHALL NOT COVER DEVICES NOT BEARING THE TMA LOGO.**



*The used electrical and electronic equipment with the crossed-out rubbish bin symbol shall be collected separately. It is prohibited to put the used equipment with other waste. Inadequate use of the used equipment may have a negative impact on the environment and people's health. Separate collection of the equipment contributes to its re-use and recycling. The obligation of the used equipment selective collection rests on the user, who should provide it to the used equipment collector. TMA devices are equipped with lamps that emit UV radiation, light sources that contain mercury. The owners of waste lamps containing mercury are obliged to collect them separately for further re-use and disposal.*



# UV WATER AND AIR STERILIZERS

MADE IN POLAND

Producent: **TMA**  
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## Warranty and post warranty repairs

Receive date	Receive date	Receive date